

City of Key West Citizen Survey

How long have you lived in Key West?

Response	Count	Percent	0	20	40	60	80	100
Less than 3 months	3	0.7%						
3 to 12 months	17	4.1%						
1 to 5 years	108	26.1%						
More than 5 years	284	68.6%						
Don't know	2	0.5%						
No Response	0	0.0%						

Have you driven an automobile in Key West in the past 3 months?

Response	Count	Percent	0	20	40	60	80	100
Yes, I have driven	395	95.4%						
No, don't drive	14	3.4%						
Don't know	0	0.0%						
No Response	5	1.2%						

When you drive into downtown Key West in the daytime to shop or for personal business, would you say finding a satisfactory parking space is:

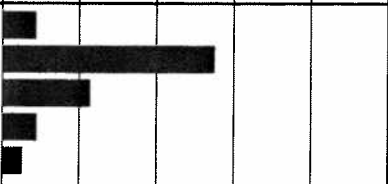
Response	Count	Percent	0	20	40	60	80	100
Hardly ever a problem	19	4.6%						
Sometimes a problem	91	22.0%						
Usually a problem	257	62.1%						
Don't park downtown	28	6.8%						
Don't know or don't remember	0	0.0%						
No Response	19	4.6%						

Pavement markings

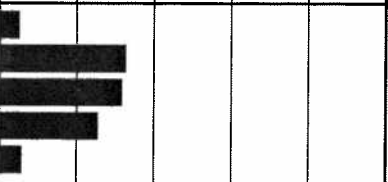
Response	Count	Percent	0	20	40	60	80	100
Excellent	20	4.8%						
Good	174	42.0%						
Fair	137	33.1%						
Poor	66	15.9%						
No Response	17	4.1%						

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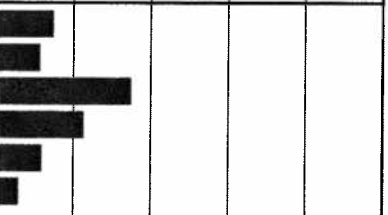
Traffic signs/signals

Response	Count	Percent	0	20	40	60	80	100
Excellent	35	8.5%						
Good	228	55.1%						
Fair	94	22.7%						
Poor	36	8.7%						
No Response	21	5.1%						

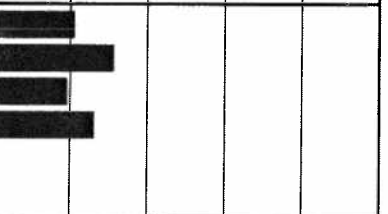
Street signage

Response	Count	Percent	0	20	40	60	80	100
Excellent	20	4.8%						
Good	135	32.6%						
Fair	131	31.6%						
Poor	105	25.4%						
No Response	23	5.6%						

In your personal experience during the past 3 months, would you say that enforcement of parking laws are:

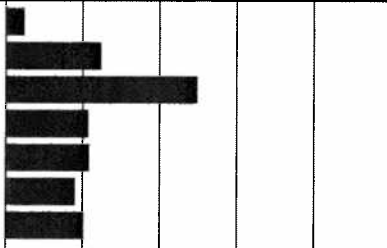
Response	Count	Percent	0	20	40	60	80	100
Too strict	60	14.5%						
Not strict enough	46	11.1%						
About right	144	34.8%						
Inconsistent	93	22.5%						
Don't know	48	11.6%						
No Response	23	5.6%						

During the last 3 months, have you ever been bothered by traffic noise or construction noise in this neighborhood

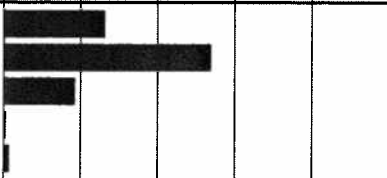
Response	Count	Percent	0	20	40	60	80	100
No, never	87	21.0%						
Yes, almost daily	129	31.2%						
Yes, at least once a week	79	19.1%						
Yes, only once in a while	108	26.1%						
Don't know	4	1.0%						
No Response	7	1.7%						

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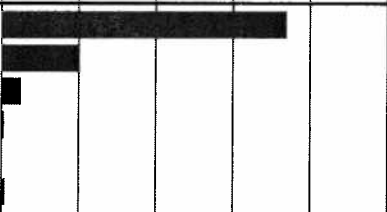
What seems to cause the most noise?

Response	Count	Percent	0	20	40	60	80	100
No specific thing	19	4.6%						
General traffic	102	24.6%						
Motorcycles	206	49.8%						
Trucks	88	21.3%						
Construction	89	21.5%						
Other	74	17.9%						
No Response	81	19.6%						



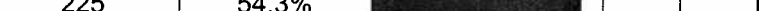


How would you rate the condition of street and road surfaces in your neighborhood?

Response	Count	Percent	0	20	40	60	80	100
Good conditional all over	108	26.1%						
Mostly good but a few bad spots here	223	53.9%						
Many bad spots	76	18.4%						
Don't know	2	0.5%						
No Response	5	1.2%						

Would you say the amount of street lighting at night in this neighborhood is:

Response	Count	Percent	0	20	40	60	80	100
About right	306	73.9%						
Too low	83	20.0%						
Too bright	20	4.8%						
No lighting needed	2	0.5%						
Don't know	0	0.0%						
No Response	3	0.7%						

Are the sidewalks in this neighborhood generally in good condition?

Response	Count	Percent	0	20	40	60	80	100
Yes	225	54.3%						
No	80	19.3%						
No sidewalks in this neighborhood	100	24.2%						
Don't know	2	0.5%						
No Response	7	1.7%						

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Now a few questions about Key West bus service. About how often have you ridden on Key West buses in the past 3 months?

Response	Count	Percent	0	20	40	60	80	100
Daily or almost daily	1	0.2%						
Not daily, but at least once a week	6	1.4%						
Occasionally, Less than once a week	27	6.5%						
Not at all	359	86.7%						
Don't know	13	3.1%						
No Response	8	1.9%						

Frequency of your bus service

Response	Count	Percent	0	20	40	60	80	100
Excellent	7	1.7%						
Good	17	4.1%						
Fair	12	2.9%						
Poor	5	1.2%						
No Response	373	90.1%						

Reliability of your bus service, buses running on a schedule

Response	Count	Percent	0	20	40	60	80	100
Excellent	7	1.7%						
Good	7	1.7%						
Fair	18	4.3%						
Poor	11	2.7%						
No Response	371	89.6%						

Ability to get where you want to go in a reasonable length of time

Response	Count	Percent	0	20	40	60	80	100
Excellent	7	1.7%						
Good	17	4.1%						
Fair	14	3.4%						
Poor	3	0.7%						
No Response	373	90.1%						

City of Key West Citizen Survey

Ability to get schedule and routing information

Response	Count	Percent	0	20	40	60	80	100
Excellent	10	2.4%						
Good	13	3.1%						
Fair	12	2.9%						
Poor	6	1.4%						
No Response	373	90.1%						

Helpfulness and courtesy of bus drivers

Response	Count	Percent	0	20	40	60	80	100
Excellent	15	3.6%						
Good	18	4.3%						
Fair	8	1.9%						
Poor	0	0.0%						
No Response	373	90.1%						

Ability to get where you want to go without transferring

Response	Count	Percent	0	20	40	60	80	100
Excellent	10	2.4%						
Good	18	4.3%						
Fair	9	2.2%						
Poor	3	0.7%						
No Response	374	90.3%						

Closeness of bus stop to your home

Response	Count	Percent	0	20	40	60	80	100
Excellent	12	2.9%						
Good	17	4.1%						
Fair	10	2.4%						
Poor	2	0.5%						
No Response	373	90.1%						

City of Key West Citizen Survey

Waiting conditions at bus stops you use

Response	Count	Percent	0	20	40	60	80	100
Excellent	6	1.4%						
Good	10	2.4%						
Fair	15	3.6%						
Poor	12	2.9%						
No Response	371	89.6%						

Would you like to see Key West buses serve the lower keys?

Response	Count	Percent	0	20	40	60	80	100
Definitely yes	27	6.5%						
Probably yes	17	4.1%						
Not certain	11	2.7%						
Probably not	5	1.2%						
Definitely not	7	1.7%						
No Response	347	83.8%						

Were the Key West buses on which you have ridden in the past 3 months ever uncomfortable?

Response	Count	Percent	0	20	40	60	80	100
Yes	7	1.7%						
No	33	8.0%						
Don't Know	18	4.3%						
No Response	356	86.0%						

Would you say this occurred:

Response	Count	Percent	0	20	40	60	80	100
Very often	4	1.0%						
Fairly often	11	2.7%						
Only once in a while	14	3.4%						
No Response	385	93.0%						

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What conditions caused this?

Response	Count	Percent	0	20	40	60	80	100
Uncomfortably hot or cold	5	1.2%						
Dirty or smelly	3	0.7%						
Driven in a reckless or rough way	2	0.5%						
Crowded	1	0.2%						
Equipped with uncomfortable seats	3	0.7%						
Noisy	5	1.2%						
No Response	395	95.4%						

In general, would you rate the Key West bus service available to you and members of your household as:

Response	Count	Percent	0	20	40	60	80	100
Excellent	9	2.2%						
Good	25	6.0%						
Fair	13	3.1%						
Poor	3	0.7%						
Don't know	9	2.2%						
No Response	355	85.7%						

How would your household rate the park and recreation opportunities in your immediate area?

Response	Count	Percent	0	20	40	60	80	100
Excellent	43	10.4%						
Good	148	35.7%						
Fair	103	24.9%						
Poor	80	19.3%						
Don't know	34	8.2%						
No Response	6	1.4%						

Overall quality of beaches

Response	Count	Percent	0	20	40	60	80	100
Excellent	11	2.7%						
Good	132	31.9%						
Fair	172	41.5%						
Poor	73	17.6%						
No Response	26	6.3%						

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Water quality at beaches

Response	Count	Percent	0	20	40	60	80	100
Excellent	5	1.2%						
Good	74	17.9%						
Fair	144	34.8%						
Poor	159	38.4%						
No Response	32	7.7%						

Prevention of beach closures

Response	Count	Percent	0	20	40	60	80	100
Excellent	10	2.4%						
Good	104	25.1%						
Fair	154	37.2%						
Poor	90	21.7%						
No Response	56	13.5%						

Communication on beach closures







Response	Count	Percent	0	20	40	60	80	100
Excellent	19	4.6%						
Good	140	33.8%						
Fair	127	30.7%						
Poor	84	20.3%						
No Response	44	10.6%						

Improvement in water quality at beaches








Response	Count	Percent	0	20	40	60	80	100
Excellent	12	2.9%						
Good	93	22.5%						
Fair	148	35.7%						
Poor	116	28.0%						
No Response	45	10.9%						

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Turning now to police protection and public safety - How safe would you feel walking alone in your neighborhood at night?

Response	Count	Percent	0	20	40	60	80	100
Very safe	172	41.5%						
Reasonably safe	179	43.2%						
Somewhat safe	44	10.6%						
Very unsafe	6	1.4%						
Don't know	8	1.9%						
No Response	5	1.2%						

In the past 3 months, have you had any direct contact with the Key West police for any reason, such as calling for assistance, reporting a crime, or being stopped by the police?

Response	Count	Percent	0	20	40	60	80	100
Yes, one contact	71	17.1%						
Yes, two contacts	21	5.1%						
Yes, three contacts	10	2.4%						
Yes, four or more contacts	11	2.7%						
No, no contacts	292	70.5%						
Don't remember	3	0.7%						
No Response	6	1.4%						

Did any of the following crimes happen to you or any of your family? (Mark all that apply)

Response	Count	Percent	0	20	40	60	80	100
Stolen vehicle	34	8.2%						
Home break-in	46	11.1%						
Personal robbery	25	6.0%						
Other attack or crime	60	14.5%						
No Response	281	67.9%						

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Were all incidents reported to police?

Response	Count	Percent	0	20	40	60	80	100
Yes, all reported	114	27.5%						
No, one not reported	25	6.0%						
No, two not reported	4	1.0%						
No, three not reported	0	0.0%						
No, four or more not reported	4	1.0%						
Don't know	9	2.2%						
No Response	258	62.3%						

What was the main reason for not notifying the police?











Response	Count	Percent	0	20	40	60	80	100
Didn't want to go to court	0	0.0%						
Didn't think it was important enough	12	2.9%						
Didn't think it would do any good	26	6.3%						
Don't want to get involved	0	0.0%						
Didn't want to get anybody in trouble	0	0.0%						
Afraid of retaliation	1	0.2%						
Afraid my insurance would go up or be	2	0.5%						
Other	7	1.7%						
Don't know, don't remember	8	1.9%						
No Response	358	86.5%						

Total number of times your household was victimized in the past 12 months (that is the sum of reported and unreported incidents for all police questions)?






Response	Count	Percent	0	20	40	60	80	100
No crimes	282	68.1%						
One crime	49	11.8%						
Two crimes	23	5.6%						
Four crimes	4	1.0%						
Five crimes	4	1.0%						
Six crimes	0	0.0%						
Seven crimes	1	0.2%						
Eight crimes	0	0.0%						
Nine or more crimes	2	0.5%						
No Response	49	11.8%						

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Total number of unreported incidents (zero if all are reported)?

Response	Count	Percent	0	20	40	60	80	100
No unreported crimes (all reported)	217	52.4%						
One unreported crime	27	6.5%						
Two unreported crimes	8	1.9%						
Four unreported crimes	4	1.0%						
Five unreported crimes	2	0.5%						
Six unreported crimes	0	0.0%						
Seven unreported crimes	0	0.0%						
Eight unreported crimes	0	0.0%						
Nine or more unreported crimes	3	0.7%						
No Response	153	37.0%						






Did you receive any traffic tickets for a moving violation in Key West during the past 3 months?

Response	Count	Percent	0	20	40	60	80	100
Yes	10	2.4%						
No	393	94.9%						
Not a driver	5	1.2%						
Don't know	0	0.0%						
No Response	6	1.4%						

In your personal experience, would you say the enforcement of traffic laws against moving vehicles in Key West is generally:






Response	Count	Percent	0	20	40	60	80	100
Too strict	13	3.1%						
Not strict enough	122	29.5%						
About what it should be	189	45.7%						
Inconsistent	72	17.4%						
No Response	18	4.3%						

Fairness






Response	Count	Percent	0	20	40	60	80	100
Excellent	56	13.5%						
Good	191	46.1%						
Fair	97	23.4%						
Poor	35	8.5%						
No Response	35	8.5%						

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Courteous

Response	Count	Percent	0	20	40	60	80	100
Excellent	82	19.8%						
Good	191	46.1%						
Fair	87	21.0%						
Poor	24	5.8%						
No Response	30	7.2%						






Amount of patrol

Response	Count	Percent	0	20	40	60	80	100
Excellent	42	10.1%						
Good	167	40.3%						
Fair	137	33.1%						
Poor	34	8.2%						
No Response	34	8.2%						

Response time

Response	Count	Percent	0	20	40	60	80	100
Excellent	60	14.5%						
Good	171	41.3%						
Fair	98	23.7%						
Poor	19	4.6%						
No Response	66	15.9%						

Overall rating

Response	Count	Percent	0	20	40	60	80	100
Excellent	50	12.1%						
Good	209	50.5%						
Fair	95	22.9%						
Poor	25	6.0%						
No Response	35	8.5%						

City of Key West Citizen Survey

Turning to the area of fire and rescue services, which of the following services did your family use during the past 12 months?

Response	Count	Percent	0	20	40	60	80	100
Fire suppression	3	0.7%						
Fire inspection	7	1.7%						
Rescue service	13	3.1%						
Hazardous waste	2	0.5%						
None	371	89.6%						
No Response	18	4.3%						

Were there any fires in your home in the past 12 months?

Response	Count	Percent	0	20	40	60	80	100
Yes, one	4	1.0%						
Yes, two	0	0.0%						
Yes, three	0	0.0%						
Yes, more than three	0	0.0%						
Yes, don't know how many	0	0.0%						
No	390	94.2%						
Don't know, don't remember	6	1.4%						
No Response	14	3.4%						

Was it (were all) reported to the Key West Fire Department or some other government agency?

Response	Count	Percent	0	20	40	60	80	100
Yes, fire was reported	3	0.7%						
Not reported	4	1.0%						
Don't know if reported	2	0.5%						
No Response	405	97.8%						

What was the main reason for not reporting it (them)?

Response	Count	Percent	0	20	40	60	80	100
Too small, didn't think it was important	1	0.2%						
Already out or almost out when fire	0	0.0%						
Handled by own fire defense (fire	1	0.2%						
Afraid my (our) insurance would go up	0	0.0%						
Other	0	0.0%						
Don't know, don't remember	1	0.2%						
No Response	411	99.3%						

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Have you or anyone else in your household called the fire department for assistance of any kind or have you had any other firsthand contact with the fire department during the past 12 months (for example, watched a fire being fought or a fire prevention inspector at work)?

Response	Count	Percent	0	20	40	60	80	100
No, no contact	23	5.6%						
Yes, called for assistance	3	0.7%						
Yes, other firsthand contact - watched	2	0.5%						
Yes, other firsthand contact - attended	0	0.0%						
Yes, other firsthand contact -	1	0.2%						
Yes, other firsthand contact - all other	3	0.7%						
Don't know	1	0.2%						
No Response	381	92.0%						

How would you rate the overall service provided by the Key West fire department?






Response	Count	Percent	0	20	40	60	80	100
Excellent	125	30.2%						
Good	124	30.0%						
Fair	15	3.6%						
Poor	0	0.0%						
Don't know	124	30.0%						
No Response	26	6.3%						

Would you allow a firefighter to inspect your home or apartment to help you check for fire hazards?








Response	Count	Percent	0	20	40	60	80	100
Yes	251	60.6%						
Probably yes	91	22.0%						
Probably no	23	5.6%						
No	16	3.9%						
Don't know	10	2.4%						
No Response	23	5.6%						

City of Key West Citizen Survey









Turning to neighborhood cleanliness - Would you say your neighborhood is:

Response	Count	Percent	0	20	40	60	80	100
Very clean	74	17.9%						
Fairly clean	250	60.4%						
Fairly dirty	69	16.7%						
Very dirty	14	3.4%						
Don't know	0	0.0%						
No Response	7	1.7%						





During the past 3 months, did you or members of your household see any rats on your block?

Response	Count	Percent	0	20	40	60	80	100
No, never	246	59.4%						
Yes, 1 or 2 times	100	24.2%						
Yes, 3 or 4 times	28	6.8%						
Yes, 5 or 6 times	13	3.1%						
Yes, more times	12	2.9%						
Don't know, don't remember	7	1.7%						
No Response	8	1.9%						

In the past 3 months, did the collectors ever miss picking up your trash and garbage on the scheduled pick-up days?

Response	Count	Percent	0	20	40	60	80	100
No, never missed	296	71.5%						
Yes, 1 or 2 times	68	16.4%						
Yes, 3 or 4 times	15	3.6%						
Yes, 5 or 6 times	3	0.7%						
Yes, more times	1	0.2%						
Don't know, don't remember	16	3.9%						
Not applicable	12	2.9%						
No Response	3	0.7%						

Spillage

Response	Count	Percent	0	20	40	60	80	100
Never	125	30.2%						
Sometimes	200	48.3%						
Often	65	15.7%						
No Response	24	5.8%						

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Property damage

Response	Count	Percent	0	20	40	60	80	100
Never	323	78.0%						
Sometimes	42	10.1%						
Often	10	2.4%						
No Response	39	9.4%						

Noise

Response	Count	Percent	0	20	40	60	80	100
Never	86	20.8%						
Sometimes	151	36.5%						
Often	150	36.2%						
No Response	27	6.5%						

Odors


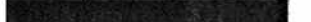


Response	Count	Percent	0	20	40	60	80	100
Never	184	44.4%						
Sometimes	148	35.7%						
Often	49	11.8%						
No Response	33	8.0%						

About how often over the past 3 months have you been seriously inconvenienced by standing water in the streets of your neighborhood or on your property after a rainstorm?











Response	Count	Percent	0	20	40	60	80	100
After almost every rain	70	16.9%						
Only after every heavy rain	84	20.3%						
Only after some heavy rains	120	29.0%						
Never	135	32.6%						
No Response	5	1.2%						

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






During the past 3 months, did you ever contact any Key West employee to seek service or information or to complain about something like poor Key West services or a rude employee, or for any reason?

Response	Count	Percent	0	20	40	60	80	100
Yes	100	24.2%						
No	303	73.2%						
Don't know, don't remember	2	0.5%						
No Response	9	2.2%						

How many different problems or situations did you complain about to Key West officials during that period?

Response	Count	Percent	0	20	40	60	80	100
None	50	12.1%						
One	45	10.9%						
Two	19	4.6%						
Three	12	2.9%						
Four	2	0.5%						
Five	4	1.0%						
Six	0	0.0%						
More than six	1	0.2%						
Don't know	2	0.5%						
No Response	279	67.4%						

Which department or official did you contact initially regarding your problem?

Response	Count	Percent	0	20	40	60	80	100
Mayor's Office/City Hall	4	1.0%						
Commission member	3	0.7%						
City Managers Office	29	7.0%						
Police	10	2.4%						
Fire	0	0.0%						
Tax Collector	0	0.0%						
Sanitation	4	1.0%						
Streets/Public Works (excluding	4	1.0%						
Water and Sewers	3	0.7%						
Electric	4	1.0%						
Planning Zone	1	0.2%						
Health	1	0.2%						
Welfare/Social Services	0	0.0%						
Other	14	3.4%						
Don't remember	4	1.0%						
No Response	333	80.4%						

City of Key West Citizen Survey

Were you generally satisfied with Key West response?

Response	Count	Percent	0	20	40	60	80	100
Response not yet completed	6	1.4%						
Satisfied	54	13.0%						
Dissatisfied, never responded or	17	4.1%						
Dissatisfied, poor quality or incorrect	6	1.4%						
Dissatisfied, took too long to complete	7	1.7%						
Dissatisfied, too much run-around, red	4	1.0%						
Dissatisfied, personnel were	2	0.5%						
Dissatisfied, other	7	1.7%						
Don't know	3	0.7%						
No Response	308	74.4%						

Thinking back over the past 3 months, were there any complaints that you would have liked to have made to the officials, but didn't?





Response	Count	Percent	0	20	40	60	80	100
Yes	159	38.4%						
No	223	53.9%						
Don't Know	18	4.3%						
No Response	14	3.4%						

What was the main reason or reasons you did not make the complaint(s)? (Mark all that apply)







Response	Count	Percent	0	20	40	60	80	100
Didn't think it would do any good	114	27.5%						
Expected or had previously	35	8.5%						
Problem not important enough to	22	5.3%						
No time, or just never got around to it	26	6.3%						
Thought officials already knew about	35	8.5%						
Contracted wrong department	0	0.0%						
Didn't know how or where to complain	19	4.6%						
Could not get through to appropriate	6	1.4%						
Other	23	5.6%						
Don't know	21	5.1%						
No Response	202	48.8%						

City of Key West Citizen Survey







Do you feel you could have a say about the way the Key West government is running things if you wanted to?

Response	Count	Percent	0	20	40	60	80	100
Yes	164	39.6%						
No	179	43.2%						
Don't Know	56	13.5%						
No Response	15	3.6%						









In general, how good a job do you feel Key West government is doing in meeting your needs and the needs of your family

Response	Count	Percent	0	20	40	60	80	100
Excellent	32	7.7%						
Adequate	158	38.2%						
Somewhat adequate	144	34.8%						
Very inadequate	54	13.0%						
Don't know	16	3.9%						
No Response	10	2.4%						

How would you rate the political leadership provided by the Mayor and Commission (i.e., vision, trust, effectiveness)?







Response	Count	Percent	0	20	40	60	80	100
Excellent	16	3.9%						
More than adequate	41	9.9%						
Adequate	175	42.3%						
Inadequate	144	34.8%						
Don't know	31	7.5%						
No Response	7	1.7%						

Family size.









Response	Count	Percent	0	20	40	60	80	100
1	112	27.1%						
2	186	44.9%						
3	45	10.9%						
4	33	8.0%						
5	13	3.1%						
6 or more	5	1.2%						
Prefer not to say	4	1.0%						
No Response	16	3.9%						

City of Key West Citizen Survey









How many moter vehicles do you and members of this household own?

Response	Count	Percent	0	20	40	60	80	100
1	160	38.6%						
2	154	37.2%						
3 or more	74	17.9%						
None	16	3.9%						
Don't know	1	0.2%						
No Response	9	2.2%						

What is the last grade or class you completed in school? (person completing survey only)

Response	Count	Percent	0	20	40	60	80	100
Grade 8 or less	4	1.0%						
High school, incomplete	6	1.4%						
High school, complete	47	11.4%						
Technical, trade, or business school	27	6.5%						
College, incomplete	103	24.9%						
College, complete	208	50.2%						
Prefer not to say	5	1.2%						
No Response	14	3.4%						

Which type of home do you live in?

Response	Count	Percent	0	20	40	60	80	100
Single family	247	59.7%						
Duplex	49	11.8%						
Multifamily, less than 4 units	19	4.6%						
Multifamily, 4 or more units	49	11.8%						
Residential hotel, rooming or boarding	2	0.5%						
Mobile home	8	1.9%						
Other	28	6.8%						
No Response	12	2.9%						

City of Key West Citizen Survey

Of which race or ethnic group do you consider yourself?

Response	Count	Percent	0	20	40	60	80	100
Black	8	1.9%						
Hispanic	30	7.2%						
Non-Hispanic/White	335	80.9%						
Asian	3	0.7%						
Other	10	2.4%						
Prefer not to say	20	4.8%						
No Response	8	1.9%						

Please mark the response that comes closest to your total household income last year.

Response	Count	Percent	0	20	40	60	80	100
Under \$10,000	9	2.2%						
\$10,000 - \$19,999	14	3.4%						
\$20,000 - \$29,999	44	10.6%						
\$30,000 - \$39,999	30	7.2%						
\$40,000 and over	253	61.1%						
Don't know	5	1.2%						
Prefer not to say	46	11.1%						
No Response	13	3.1%						

What is the respondent's sex?

Response	Count	Percent	0	20	40	60	80	100
Male	234	56.5%						
Female	174	42.0%						
No Response	6	1.4%						

Bird sanctuary

Response	Count	Percent	0	20	40	60	80	100
1	16	3.9%						
2	12	2.9%						
3	27	6.5%						
4	24	5.8%						
5	29	7.0%						
No Response	306	73.9%						

City of Key West Citizen Survey

Beach and swimming area pollution

Response	Count	Percent	0	20	40	60	80	100
1	73	17.6%						
2	44	10.6%						
3	36	8.7%						
4	33	8.0%						
5	23	5.6%						
No Response	205	49.5%						

The cost of housing

Response	Count	Percent	0	20	40	60	80	100
1	157	37.9%						
2	39	9.4%						
3	33	8.0%						
4	26	6.3%						
5	16	3.9%						
No Response	143	34.5%						

The cost of doing business

Response	Count	Percent	0	20	40	60	80	100
1	41	9.9%						
2	28	6.8%						
3	25	6.0%						
4	18	4.3%						
5	16	3.9%						
No Response	286	69.1%						

Transit system improvement

Response	Count	Percent	0	20	40	60	80	100
1	6	1.4%						
2	14	3.4%						
3	35	8.5%						
4	30	7.2%						
5	17	4.1%						
No Response	312	75.4%						

City of Key West Citizen Survey

Difficulty retaining young people with good jobs

Response	Count	Percent	0	20	40	60	80	100
1	32	7.7%						
2	30	7.2%						
3	32	7.7%						
4	22	5.3%						
5	16	3.9%						
No Response	282	68.1%						

Assisted living facilities for seniors

Response	Count	Percent	0	20	40	60	80	100
1	37	8.9%						
2	35	8.5%						
3	31	7.5%						
4	24	5.8%						
5	15	3.6%						
No Response	272	65.7%						

Managing the cruise ship impact on the community

Response	Count	Percent	0	20	40	60	80	100
1	72	17.4%						
2	39	9.4%						
3	49	11.8%						
4	24	5.8%						
5	19	4.6%						
No Response	211	51.0%						

Recreation activities for youth

Response	Count	Percent	0	20	40	60	80	100
1	37	8.9%						
2	48	11.6%						
3	42	10.1%						
4	16	3.9%						
5	19	4.6%						
No Response	252	60.9%						

City of Key West Citizen Survey

Day care facilities for working families

Response	Count	Percent	0	20	40	60	80	100
1	23	5.6%						
2	35	8.5%						
3	33	8.0%						
4	20	4.8%						
5	11	2.7%						
No Response	292	70.5%						

Transportation for seniors

Response	Count	Percent	0	20	40	60	80	100
1	23	5.6%						
2	20	4.8%						
3	39	9.4%						
4	17	4.1%						
5	3	0.7%						
No Response	312	75.4%						

Diversification of the economy (more non-tourism type)







Response	Count	Percent	0	20	40	60	80	100
1	45	10.9%						
2	40	9.7%						
3	28	6.8%						
4	37	8.9%						
5	35	8.5%						
No Response	229	55.3%						

Strengthening the tourism industry







Response	Count	Percent	0	20	40	60	80	100
1	23	5.6%						
2	24	5.8%						
3	20	4.8%						
4	24	5.8%						
5	34	8.2%						
No Response	289	69.8%						

City of Key West Citizen Survey







Retaining quality city employees

Response	Count	Percent	0	20	40	60	80	100
1	34	8.2%						
2	33	8.0%						
3	39	9.4%						
4	18	4.3%						
5	13	3.1%						
No Response	277	66.9%						







Hurricane awareness and preparedness

Response	Count	Percent	0	20	40	60	80	100
1	36	8.7%						
2	33	8.0%						
3	28	6.8%						
4	20	4.8%						
5	14	3.4%						
No Response	283	68.4%						

Infrastructure improvements (water, sewer, roads)

Response	Count	Percent	0	20	40	60	80	100
1	55	13.3%						
2	45	10.9%						
3	47	11.4%						
4	25	6.0%						
5	26	6.3%						
No Response	216	52.2%						

Parking downtown

Response	Count	Percent	0	20	40	60	80	100
1	38	9.2%						
2	38	9.2%						
3	28	6.8%						
4	21	5.1%						
5	20	4.8%						
No Response	269	65.0%						

City of Key West Citizen Survey

Parking in neighborhoods

Response	Count	Percent	0	20	40	60	80	100
1	29	7.0%						
2	31	7.5%						
3	34	8.2%						
4	19	4.6%						
5	12	2.9%						
No Response	289	69.8%						

Maintaining a stable tax rate

Response	Count	Percent	0	20	40	60	80	100
1	61	14.7%						
2	48	11.6%						
3	38	9.2%						
4	22	5.3%						
5	21	5.1%						
No Response	224	54.1%						

Balancing seasonal and full time residents







Response	Count	Percent	0	20	40	60	80	100
1	28	6.8%						
2	23	5.6%						
3	41	9.9%						
4	19	4.6%						
5	22	5.3%						
No Response	281	67.9%						

Ensuring adequate future water supply







Response	Count	Percent	0	20	40	60	80	100
1	71	17.1%						
2	42	10.1%						
3	27	6.5%						
4	23	5.6%						
5	16	3.9%						
No Response	235	56.8%						

City of Key West Citizen Survey







Managing the homeless situation

Response	Count	Percent	0	20	40	60	80	100
1	86	20.8%						
2	43	10.4%						
3	34	8.2%						
4	30	7.2%						
5	40	9.7%						
No Response	181	43.7%						







Ensuring adequate public safety

Response	Count	Percent	0	20	40	60	80	100
1	50	12.1%						
2	36	8.7%						
3	33	8.0%						
4	18	4.3%						
5	20	4.8%						
No Response	257	62.1%						

Ensuring neighborhood beauty via code enforcement

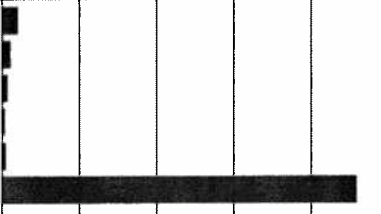
Response	Count	Percent	0	20	40	60	80	100
1	30	7.2%						
2	17	4.1%						
3	35	8.5%						
4	25	6.0%						
5	21	5.1%						
No Response	286	69.1%						

Other

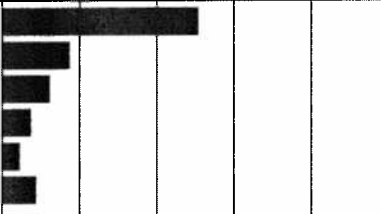
Response	Count	Percent	0	20	40	60	80	100
1	43	10.4%						
2	13	3.1%						
3	9	2.2%						
4	4	1.0%						
5	10	2.4%						
No Response	335	80.9%						

City of Key West Citizen Survey

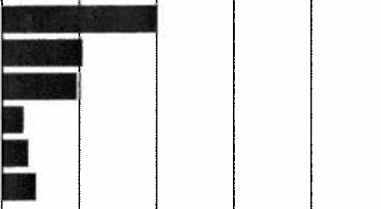
Other

Response	Count	Percent	0	20	40	60	80	100
1	16	3.9%						
2	8	1.9%						
3	5	1.2%						
4	2	0.5%						
5	3	0.7%						
No Response	380	91.8%						

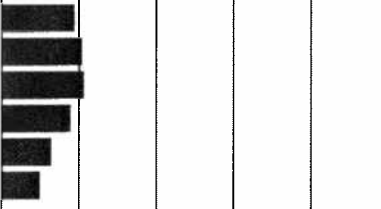
Additional homestead tax reduction for full time residents.

Response	Count	Percent	0	20	40	60	80	100
Very Important	210	50.7%						
Important	71	17.1%						
Somewhat Important	50	12.1%						
Not Important	30	7.2%						
Very Unimportant	18	4.3%						
No Response	35	8.5%						

Building more affordable housing units







Response	Count	Percent	0	20	40	60	80	100
Very Important	166	40.1%						
Important	85	20.5%						
Somewhat Important	79	19.1%						
Not Important	22	5.3%						
Very Unimportant	27	6.5%						
No Response	35	8.5%						

A by-law to establish quotas for certain types of businesses. (Limiting quotas)







Response	Count	Percent	0	20	40	60	80	100
Very Important	77	18.6%						
Important	85	20.5%						
Somewhat Important	87	21.0%						
Not Important	73	17.6%						
Very Unimportant	52	12.6%						
No Response	40	9.7%						

City of Key West Citizen Survey







Stricter limits on transient or short-term housing units.

Response	Count	Percent	0	20	40	60	80	100
Very Important	113	27.3%						
Important	70	16.9%						
Somewhat Important	96	23.2%						
Not Important	58	14.0%						
Very Unimportant	50	12.1%						
No Response	27	6.5%						







Stricter by-laws to control pollution by cruise ships.

Response	Count	Percent	0	20	40	60	80	100
Very Important	192	46.4%						
Important	76	18.4%						
Somewhat Important	50	12.1%						
Not Important	30	7.2%						
Very Unimportant	32	7.7%						
No Response	34	8.2%						

The drinking water supply.







Response	Count	Percent	0	20	40	60	80	100
Very Important	253	61.1%						
Important	90	21.7%						
Somewhat Important	30	7.2%						
Not Important	8	1.9%						
Very Unimportant	10	2.4%						
No Response	23	5.6%						

The recycling of waste.







Response	Count	Percent	0	20	40	60	80	100
Very Important	190	45.9%						
Important	123	29.7%						
Somewhat Important	58	14.0%						
Not Important	13	3.1%						
Very Unimportant	9	2.2%						
No Response	21	5.1%						

City of Key West Citizen Survey







The cleanliness of ocean waters.

Response	Count	Percent	0	20	40	60	80	100
Very Important	288	69.6%						
Important	79	19.1%						
Somewhat Important	18	4.3%						
Not Important	4	1.0%						
Very Unimportant	6	1.4%						
No Response	19	4.6%						







The protection of the barrier reef.

Response	Count	Percent	0	20	40	60	80	100
Very Important	268	64.7%						
Important	90	21.7%						
Somewhat Important	18	4.3%						
Not Important	8	1.9%						
Very Unimportant	8	1.9%						
No Response	22	5.3%						

Preservation of our beaches.







Response	Count	Percent	0	20	40	60	80	100
Very Important	247	59.7%						
Important	98	23.7%						
Somewhat Important	31	7.5%						
Not Important	10	2.4%						
Very Unimportant	5	1.2%						
No Response	23	5.6%						

A Living Wage Ordinance to help lower income workers to afford to live in Key West.







Response	Count	Percent	0	20	40	60	80	100
Very Important	163	39.4%						
Important	81	19.6%						
Somewhat Important	75	18.1%						
Not Important	40	9.7%						
Very Unimportant	32	7.7%						
No Response	23	5.6%						

City of Key West Citizen Survey







Better traffic management programs to reduce traffic congestion, air pollution and noise.

Response	Count	Percent	0	20	40	60	80	100
Very Important	169	40.8%						
Important	113	27.3%						
Somewhat Important	76	18.4%						
Not Important	21	5.1%						
Very Unimportant	15	3.6%						
No Response	20	4.8%						







Incentives to protect and enhance the arts.

Response	Count	Percent	0	20	40	60	80	100
Very Important	55	13.3%						
Important	80	19.3%						
Somewhat Important	145	35.0%						
Not Important	73	17.6%						
Very Unimportant	37	8.9%						
No Response	24	5.8%						

Better management of festivals and special events.






Response	Count	Percent	0	20	40	60	80	100
Very Important	38	9.2%						
Important	102	24.6%						
Somewhat Important	151	36.5%						
Not Important	71	17.1%						
Very Unimportant	24	5.8%						
No Response	28	6.8%						

Stricter by-laws to protect historic buildings and sites.

Response	Count	Percent	0	20	40	60	80	100
Very Important	69	16.7%						
Important	105	25.4%						
Somewhat Important	138	33.3%						
Not Important	59	14.3%						
Very Unimportant	17	4.1%						
No Response	26	6.3%						

City of Key West Citizen Survey

Other

Response	Count	Percent	0	20	40	60	80	100
Very Important	83	20.0%						
Important	9	2.2%						
Somewhat Important	2	0.5%						
Not Important	2	0.5%						
Very Unimportant	2	0.5%						
No Response	316	76.3%	